

Medicare Resources

For Agents



Government agencies	Telephone numbers	Web site
Medicare	800-Medicare (633-4227) TTY: 877-486-2048	medicare.gov
Michigan Medicare/ Medicaid Assistance Program	800-803-7174	mymmap.org
Social Security Administration	800-772-1213 TTY: 800-325-0778	socialsecurity.gov
Coordination of benefits contractor	800-999-1118 TTY: 800-318-8782	
TRICARE (North Region)	877-874-2273	tricareonline.com
TRICARE for life	866-773-0404	
Office of Inspector General for the U.S. Department of Health and Human Services	800-447-8477 TTY: 800-377-4950	
Office for Civil Rights	800-368-1019 TTY: 800-537-7697	
Department of Veterans Affairs	800-827-1000 TTY: 800-829-4833	
Railroad Retirement Board	800-808-0772	rrb.gov



Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association





BCN AdvantageSM	Telephone numbers	Web site
Sales and Marketing For those interested in enrolling	866-966-2583 TTY: 800-431-7944	MiBCN.com/medicare
Customer Service For current enrollees	800-450-3680 TTY: 800-430-3211	MiBCN.com/medicare
DenteMax* For network dentists	800-752-1547 TTY: 800-649-3777 (Michigan Relay Center)	dentemax.com
Northwood For DME and P&O services and network providers	800-667-8496 TTY: 430-3211	
Medicare Plus BlueSM	Telephone numbers	Web site
Pre-enrollment Call Center	800-485-4415 TTY: 800-481-8704	bcbsm.com/medicare
Customer Service For current enrollees	877-241-2583 TTY: 800-579-0235	bcbsm.com/medicare
DME/P&O For services or network providers	888-828-7858 TTY: 866-422-2278	bcbsm.com/medicare
Prescription BlueSM	Telephone numbers	Web site
Pre-enrollment call center	800-485-4415 TTY: 800-481-8704	
Customer Service For current enrollees	800-565-1770 TTY: 800-579-0235	



Managing and general agents	MA/GA identification numbers	Telephone numbers	Web site/ e-mail address
Action Benefits	03	800-638-7704	actionbenefits.com medicareadvantage@actionbenefits.com
Agent Alliance Tammy Healey Annette Howell Shariann Penman	09	888-313-9571	e-agentalliance.com thealey@e-agentalliance.com ahowell@e-agentalliance.com spenman@e-agentalliance.com
Agent Benefits Corporation Kelli Schemansky	04	800-882-6230	agentbenefits.com kschemansky@agentbenefits.com
Altruis Benefit Consulting Bob Fracchia	78	877-442-5878	altruisbenefit.com robert@altruisbenefit.com
Gadaletto Ramsby & Associates Agent Service Center	02	800-748-0166, ext. 750	gadalettoramsby.com medicareadvantage@gadalettoramsby.com
Grotenhuis	01	800-748-0368, Option 8, ext. 2	grotenhuis.com
Health Care Administrators Barbara Kellmann Chris Marion Kelly Miller	06	800-828-1422	hcaweb.net bkellmann@hcaweb.net cmarion@hcaweb.net kmiller@hcaweb.net
Michigan Health Insurance Agency John Levine	71	248-330-4903	johnl1678@comcast.net



National Marketing Group Pam Spencer	81	800-359-0980	nationalmarketinggroup.com pspencer@nmgins.com
Rick Young & Associates Rick Young	74	248-844-9110 800-499-3436	rickyounginsurance.com rickyoung@rickyounginsurance.com
United Insurance Group Kim Partlo	79	800-878-1058 800-878-1058, ext. 1503	uigbrokerage.com kpartlo@uiginc.com
Wright & Associates Insurance Group Keith Wright	77	231-922-0191 800-968-1100 231-922-0129 Fax	wrightinsurancegroup.com keith@wrightinsurancegroup.com

Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross Blue Shield Association. Our contracts with the Centers for Medicare and Medicaid Services are renewed annually, and the availability of coverage beyond the end of the current contract year is not guaranteed.

* Blue Cross Blue Shield of Michigan and Blue Care Network use the DenteMax network for their dental plans. DenteMax is an independent company that provides a network of dentists to Blues members.