



# Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-877-241-2583 Monday through Friday from 8 a.m. to 9 p.m. Eastern time, with weekend hours October 1 through March 31. TTY users should call 711.

If you are not a member of this plan, you can call 1-833-844-3871 Monday through Friday from 8 a.m. to 9 p.m. Eastern time, with weekend hours October 1 through March 31. TTY users should call 711.

#### **Understanding the Benefits**

	The Evidence of Coverage provides a complete list of all coverage and services. It is important to review plan coverage, costs, and benefits before you enroll. Visit <b>bcbsm.com/medicare</b> or call 1-877-241-2583 (TTY users call 711) to view a copy of the EOC.
	Review the provider/pharmacy directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
	Review the provider/pharmacy directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
	Review the formulary to make sure your drugs are covered.
Unde	rstanding Important Rules
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/coinsurance may change on January 1, 2027.
	Our plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher copay for services received by non-contracted providers.

<b>Effect on current coverage</b> . If you are currently enrolled in a Medicare Advantage plan, your current Medicare Advantage healthcare coverage will end once your new Medicare Advantage coverage starts. If you have TRICARE, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact TRICARE for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.

# Medicare Plus Blue<sup>SM</sup> PPO Giveback

## 2026 Individual Enrollment Form



**Medicare PLUS Blue<sup>™</sup> PPO** 

Blue Cross Blue Shield of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.

## Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan.

To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

## When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare or three months prior
- In certain situations where you're allowed to join or switch plans

Visit **Medicare.gov** to learn more about when you can sign up for a plan.

## What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

**Note:** You must complete all items in Section 1. The items in Section 2 are optional — you can't be denied coverage because you don't fill them out.

#### **Reminders:**

- If you want to join a plan during fall open enrollment (October 15-December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

## What happens next?

Send your completed and signed form to:

Medicare Plus Blue PPO P.O. Box 44256 Detroit, MI 48244-0256

Once they process your request to join, they'll contact you.

## How do I get help with this form?

Call Medicare Plus Blue PPO at 1-833-844-3871. TTY users can call 711.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

**En español:** Llame a Medicare Plus Blue PPO al **1-833-844-3871 / 711** o a Medicare gratis al 1-800-633-4227 y oprima el 8 para asistencia en español y un representante estará disponible para asistirle.

## Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

#### **IMPORTANT**

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.

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OMB No. 0938-1378 Expires: 12/31/2026

Section 1 – All fields in this section are required (unless marked optional)				
□ <b>Giveback – \$0 per month</b> Part B giveback: \$70				
Check here to enroll in Giveback, serving Allegan, Barry, Berrien, Branch, Calhoun, Cass, Genesee, Gratiot, Hillsdale, Ionia, Jackson, Kalamazoo, Kent, Lenawee, Livingston, Macomb, Monroe, Montcalm, Muskegon, Oakland, Ottawa, Shiawassee, St. Clair, St. Joseph, Van Buren, Washtenaw, Wayne counties.				
To add the PPO Optional Supplement	ntal Dental and Visio	on plan, check box	:	
☐ Available for an <b>additional \$30.50</b>	per month.			
First name	Last name		(Optional)	Middle initial
Birth date (mm/dd/yyyy)	Sex □ M □ F	Phone number		
Permanent residence street address (Don't enter a PO Box. Note: For individuals experiencing homelessness, a PO Box may be considered your permanent residence address.)				
City	(Optional) County		State	ZIP code
Mailing address, if different from your	permanent address	(PO Box allowed)		
Street address	City		State	ZIP code
Email address (optional)				
Your Medicare information				
Medicare number:				
Answer these important questions				
Will you have other prescription drug coverage (like VA, TRICARE) in addition to Medicare Plus Blue?  ☐ Yes ☐ No				
Name of other coverage: Memb	er number for this co	overage: Group r	number for t	his coverage:

## Special enrollment periods: Please check the box that applies to you.

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. Additionally, there are exceptions that may allow you to enroll in a Medicare Advantage plan outside of the annual enrollment period. Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.  $\square$  I am new to Medicare. ☐ I already have Hospital (Part A) and recently signed up for Medical (Part B). I want to join a Medicare Advantage Plan. ☐ I'm new to Medicare, and I was notified about getting Medicare after my Part A and/or Part B coverage started. (Date of Medicare Entitlement Letter) \_\_\_\_\_\_. ☐ I had Medicare prior to now, but I'm now turning 65. ☐ Between 1/1-3/31: I'm in a Medicare Advantage Plan and want to make a change.  $\square$  Between 4/1-12/31: I'm in a Medicare Advantage Plan and have had Medicare for less than 3 months. I want to make a change. ☐ I recently moved outside of the service area for my current plan or I recently moved and have new options available to me. I moved on (insert date). \_\_\_\_\_\_. ☐ I recently was released from incarceration. I was released on (insert date) \_\_\_\_\_\_. ☐ I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date) ☐ I recently obtained lawful presence status in the United States. I got this status on (insert date)  $\square$  I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date) \_\_\_\_\_\_. □ I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date) ☐ I am moving into a long-term care facility, like a nursing home or rehabilitation hospital. I will move into the facility on (insert date) \_\_\_\_\_. ☐ I live in a long-term care facility, like a nursing home or a rehabilitation hospital. ☐ I recently moved out of a long-term care facility, like a nursing home or a rehabilitation hospital. I moved out of the facility on (insert date) \_\_\_\_\_\_. ☐ I recently left a PACE program on (insert date) \_\_\_\_\_\_.  $\ \square$  I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date) \_\_\_\_\_\_. ☐ I am leaving employer or union coverage on (insert date) \_\_\_\_\_\_. ☐ I belong to a pharmacy assistance program provided by my state.

Sp	ecial enrollment periods (continued)
	My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
	I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date)
	I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date)
	I'm in a plan that was recently taken over by the state because of financial issues. I want to switch to another plan. My plan went into receivership on (insert date)
	I'm in a plan that's had a star rating of less than 3 stars for the last 3 years. I want to join a plan with a star rating of 3 stars or higher.
	I requested Medicare information in an accessible format. I got less time to make my decision, or I didn't get it in time to make a choice before my enrollment period ended.
	I pay a premium for Part A and I signed up for Part B during the General Enrollment Period (January 1 - March 31 each year). I want to join a Medicare Drug Plan (Part D) or Medicare Advantage Plan with drug coverage.
	I signed up for Part A (Hospital Insurance) or Part B (Medical Insurance) during a Special Enrollment Period I qualified for because of an exceptional circumstance. I want to join a Medicare Advantage Plan (with or without drug coverage).
	I was affected by an emergency or major disaster as declared by the Federal Emergency Management Agency (FEMA) or by a federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.
	I have Medicare and get full Medicaid benefits. I want to join or switch to a plan that coordinates coverage between my Medicare and Medicaid managed care plans (called an integrated Dual Eligible Special Needs Plan (D-SNP)).
	I'm in a qualified State Pharmaceutical Assistance Program, or I'm losing help from a State Pharmaceutical Assistance Program.
	Other
1-8	none of these statements applies to you or you're not sure, please contact Medicare Plus Blue PPO at <b>833-844-3871</b> (TTY users should call <b>711</b> ) to see if you are eligible to enroll. We are open from 8 a.m. 9 p.m. Eastern time Monday through Friday, with weekend hours Oct. 1 through March 31.

## IMPORTANT: Read and sign below

- I must keep both Hospital (Part A) and Medical (Part B) to stay in Medicare Plus Blue PPO.
- By joining this Medicare Advantage Plan, I acknowledge that Medicare Plus Blue PPO will share my
  information with Medicare, who may use it to track my enrollment, to make payments, and for other
  purposes allowed by federal law that authorize the collection of this information (see Privacy Act
  Statement below).
- Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- I understand that when my Medicare Plus Blue PPO coverage begins, I must get all my medical and
  prescription drug benefits from Medicare Plus Blue. Benefits and services provided by
  Medicare Plus Blue PPO and contained in my Medicare Plus Blue PPO Evidence of Coverage
  document (also known as a member contract or subscriber agreement) will be covered. Neither
  Medicare nor Medicare Plus Blue PPO will pay for benefits or services that are not covered.
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that my signature (or the signature of the person legally authorized to act on my behalf) on this application means that I have read and understand the contents of this application. If signed by an authorized representative (as described above), this signature certifies that:
  - 1) This person is authorized under state law to complete this enrollment, and
  - 2) Documentation of this authority is available upon request by Medicare.

Signature		Today's date
If you're the authorized representative	ve, sign above and fill out	these fields:
Name	Address	
Phone number	Relationship to enrollee	

Section 2 – All fields in this section are optional					
Answering these questions is your choice. You can't be denied coverage because you don't fill them out.					
Select one if you want	us to send you in	formation i	n a language other than Englis	sh.	
$\square$ English (default)	$\square$ Spanish	□ Other (lar	nguage other than English)		
Select one if you want us to send you information in an accessible format.  Large print Audio CD Data CD  Please contact Medicare Plus Blue PPO at 1-877-241-2583 (TTY users call 711) if you need information in an accessible format or language other than what's listed above. Our office hours are from 8 a.m. to 9 p.m. Monday through Friday, with weekend hours from October 1 through March 31.					
Do you work?	□ Ye	es □ No	Does your spouse work?	☐ Yes	□No
Please list your primary care physician (PCP), clinic or health center:					

Paying your plan premiums		
You can pay your monthly plan premium (including a owe) by mail, phone, online or automatic withdrawa also choose to pay your premium by having it aut Railroad Retirement Board (RRB) benefit each mo	I from your bank account each month. You can comatically taken out of your Social Security or	
If you have to pay a Part D-Income Related Month must pay this extra amount in addition to your pl your Social Security benefit, or you may get a bill from Medicare Plus Blue PPO the Part D-IRMAA.	an premium. The amount is usually taken out of	
Please select a premium payment option:		
$\square$ Get a bill each month.		
You may choose from the following payment me	thods:	
<ul> <li>Pay online: To learn how to pay your premium online, go to bcbsm.com/paymedicare. Member can make one-time payments or set up automatic withdrawals from a bank account or credit/ debit card.</li> </ul>		
	or set up an automatic withdrawal from a bank ervice at <b>1-877-241-2583</b> , 8 a.m. to 9 p.m. Eastern ours from October 1 through March 31. TTY users	
<ul> <li>Pay by mail: Mail your check, cashier's check of Blue Cross Blue Shield of Michigan P.O. Box 553912 Detroit, Michigan 48255-3912</li> </ul>	or money order made payable to:	
$\square$ Automatic deduction from your monthly Social S I get monthly benefits from: $\square$ Social Security	ecurity/Railroad Retirement Board benefit check.	
(The Social Security/RRB deduction may take two the RRB approves the deduction. Please pay any	o or more months to begin after Social Security or premium bills prior to your Social Security/Railroad cial Security/the RRB doesn't approve your request	
For individuals helping enrollee with completing	this form only	
Complete this section if you're an individual (i.e. age third party) helping an enrollee fill out this form.	ent, broker, SHIP counselor, family member, or other	
Name	Relationship to enrollee	

National Producer Number (Agents/Brokers only)

Signature

# AGENT/OFFICE USE ONLY (Applicants do not complete this section) Note to producing agents: Paper enrollment forms must be keyed in by logging into the BCBSM Agent Portal at bcbsm.com/agents/ or submitted to the general agent within 24 hours of accepting the paper enrollment form. Date producing agent accepted paper enrollment from Medicare eligible: Date managing or general agent or association received paper enrollment form from producing agent: Name of managing/general agent or association: Name of producing agent (print first/last names): First name Last name Signature of producing agent: \_\_\_\_\_\_ Email of producing agent: \_\_\_\_\_ 2-digit managing or general agent or association code: \_\_\_/\_\_/ 5-digit producing agent code: \_\_\_/\_\_/\_\_/\_\_\_/ I helped the applicant by partially or completely filling out the paper enrollment form on behalf of the ☐ Yes ☐ No applicant: Name of person entering enrollment information online (print first/last names):

Last name

#### PRIVACY ACT STATEMENT

First name

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.



# Medicare Plus Blue<sup>SM</sup> PPO **Giveback**

## **Summary of Benefits**

To get a complete list of services we cover, call Customer Service and ask for the *Evidence of Coverage* (phone numbers are printed on the back cover of this booklet).

To join Medicare Plus Blue PPO Giveback, you must have both Medicare Part A and Medicare Part B, be a United States citizen or lawfully present in the United States and live in our geographic service area. Incarcerated individuals are not considered living in the geographic service area even if they are physically located in it. Our service area includes certain counties in the state of Michigan.

www.bcbsm.com/medicare

Medicare Plus Blue PPO Giveback has a network of doctors, hospitals, pharmacies, and other providers. If you use the providers in our network, you may pay less for your covered services. But if you want to, you can also use providers that are not in our network. For more detailed information about our providers, you can call Customer Service (phone numbers are printed on the back cover of this booklet) or visit our website at <a href="https://www.bcbsm.com/medicare">www.bcbsm.com/medicare</a>.

Out-of-network/non-contracted providers are under no obligation to treat Medicare Plus Blue PPO Giveback members, except in emergency situations. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost sharing that applies to out-of-network services.

# Premium/Cost-sharing Table for Medicare Plus Blue PPO Giveback

You must continue to pay your Medicare Part B premium. A Medicare Part B premium reduction of \$70 is provided.

- 1) Find the county that you live in.
- 2) Look across the column to find your monthly premium rate.

Counties	Medicare Plus Blue Giveback premium rates per month
Allegan, Barry, Berrien, Branch, Calhoun, Cass, Genesee, Gratiot, Hillsdale, Ionia, Jackson, Kalamazoo, Kent, Lenawee, Livingston, Macomb, Monroe, Montcalm, Muskegon, Oakland, Ottawa, Shiawassee, St. Clair, St. Joseph, Van Buren, Washtenaw and Wayne counties	\$0
Optional Supplemental Dental and Vision	\$30.50

Benefits	Medicare Plus Blue Giveback	
Deductible	\$650 annual deductible for hospital and medical services In-Network	
	\$150 annual deductible for Tiers 3, 4 and 5 for Part D prescription drugs	
Deductible - Optional Supplemental Dental and Vision	There is no deductible.	
Maximum	\$9,250 for services from in-network providers	
Out-of-Pocket Responsibility (does not include prescription drugs)	\$11,000 for services from any provider	
Note:		
Services with a <sup>1</sup> may require prior authorization		

Benefits	Medicare Plus Blue Giveback	
Inpatient Hospital Coverage¹ Our plan covers an unlimited	In-network: \$385 copay per day, after deductible, for days 1-7, per admission	
number of days for an	\$0 copay per day, after deductible, for days 8 and beyond	
inpatient stay.	Out-of-network: 50% of approved amount for days 1-7, per admission	
	\$0 copay for days 8-90	
Outpatient Hospital Coverage <sup>1</sup>	In-network: \$425 copay, after deductible	
	Out-of-network: 50% of the approved amount	
Ambulatory Surgical Center (ASC) Services <sup>1</sup>	In-network: \$325 copay, after deductible	
	Out-of-network: 50% of the approved amount	
Doctor Visits		
○ Primary	In-network: \$0 copay	
	Out-of-network: \$25 copay	
Specialists	In-network: \$55 copay, after deductible	
	Out-of-network: 50% of the approved amount	
∘ Telehealth	\$0 copay for each telehealth primary care physician medical visit through Teladoc Health.	
	\$0 copay for each telehealth mental health visit through Teladoc Health.	

Benefits	Medicare Plus	Blue Giveback	
Preventive Care (Any additional preventive services approved by Medicare during the contract year will be covered.)  Emergency Care You are covered for	In- and Out-of-network:  \$0 copay Our plan covers many preventi  Abdominal aortic aneurysm screening  Alcohol misuse counseling  Annual physical exam  Annual wellness visit  Bone mass measurement  Breast cancer screening (mammogram)  Cardiovascular disease risk reduction visit  Cardiovascular disease testing  Cervical and vaginal cancer screening  Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy)  Depression screening  Diabetes screenings  Diabetes self-management training  Glaucoma screening  HIV screening	<ul> <li>Immunizations, including COVID-19, flu, hepatitis B, and pneumococcal vaccines</li> <li>Medical nutrition therapy services</li> <li>Medicare Diabetes Prevention Program (MDPP)</li> <li>Obesity screening and counseling</li> <li>Pre-exposure prophylaxis (PrEP) for HIV prevention</li> <li>Prostate cancer screenings (PSA)</li> <li>Screening for lung cancer with low-dose computed tomography (LDCT)</li> <li>Screening for sexually transmitted infections (STIs) and counseling to prevent STIs</li> <li>Smoking and tobacco use cessation (counseling to stop smoking or tobacco use)</li> <li>"Welcome to Medicare" preventive visit (one-time)</li> </ul>	
emergency medical care worldwide.	within three days for the same condition.		
Urgently Needed Services	\$40 copay at urgent care center		
You have coverage for worldwide urgently needed services.	\$0 copay at primary care physic	cian's office	

Benefits	Medicare Plus Blue Giveback
Diagnostic Services/Labs/ Imaging <sup>1</sup>	
<ul> <li>Diagnostic radiology services</li> </ul>	In-network: \$150-\$325 copay, after deductible
Lab services	In-network: \$0-\$40 copay, after deductible
<ul> <li>Diagnostic tests and procedures including COVID-19 testing</li> </ul>	In-network: \$0-\$150 copay, after deductible
Outpatient X-rays	In-network: \$35-\$150 copay, after deductible
<ul> <li>Therapeutic radiology services</li> </ul>	In-network: \$45 copay, after deductible
	Out-of-network: \$0/\$55/50% of approved amount for covered services listed above
Hearing Services	
Medicare-covered hearing services	In-network: \$0 copay from a primary care provider
Hearing exam to	\$55 copay, after deductible, from a specialist
diagnose and treat hearing and balance issues	Out-of-network: 50% of approved amount for covered services
Non-Medicare-covered hearing services	
Must be received from a TruHearing® provider.	In-network:
Routine hearing exam     (1 every year)	\$0 copay
Hearing aid fitting/     evaluation (1 every year)	\$0 copay
<ul> <li>Hearing aids (1 per ear, per year) from applicable TruHearing catalog</li> </ul>	\$495 copay per aid for Basic Aids \$895 copay per aid for Standard Aids \$1,295 copay per aid for Advanced Aids
All content ©2026 TruHearing, Inc. All Rights Reserved. TruHearing® is a registered trademark of TruHearing, Inc.	\$1,695 copay per aid for Premium Aids

Benefits	Medicare Plus Blue Giveback
Dental Services (Medicare- covered)	In-network: \$0 copay from a primary care provider
	\$55 copay, after deductible, from a specialist
	Out-of-network: 50% of the approved amount for covered services
Enhanced Dental Services (Preventive)	
Preventive services include oral exams, routine	In-network: \$0 copay
cleanings, certain dental X-rays and fluoride treatment	Out-of-network: 50% of the approved amount for covered services
Optional Supplemental Dental (available for additional monthly	The benefit provides a \$1,500 combined in- and out- of-network annual maximum for comprehensive dental services. No deductible.
premium) Includes, but not limited to,	In-network: 25% of the approved amount
dentures, bridges, onlays and implants	Out-of-network: 50% of the approved amount
Vision Services (Medicare-covered)	
<ul> <li>Exam to diagnose         <ul> <li>and treat diseases</li> <li>and conditions of the</li> <li>eye (including yearly</li> <li>glaucoma screening)</li> </ul> </li> </ul>	In-network: \$0 copay from a primary care provider \$55 copay, after deductible, from a specialist
<ul> <li>Screening for diabetic retinopathy is covered once per year for those at risk.</li> </ul>	Out-of-network: 50% of the approved amount for covered services
<ul> <li>Eyeglasses or contact lenses after cataract surgery</li> </ul>	In-network: \$0 copay
	Out-of-network: 50% of the approved amount
Enhanced Vision Services	
<ul> <li>Routine eye exam through VSP Choice Network,</li> </ul>	In-network: \$0 copay
once per year	Out-of-network: 50% of the approved amount

Benefits	Medicare Plus Blue Giveback
Optional Supplemental Vision (available for additional monthly premium)	In-network: The benefit provides a \$250 combined in- and out-of- network maximum once every calendar year and may be used for either (a) elective contact lenses or (b) one frame. Includes lens options: polycarbonate lenses and anti-
You are eligible for ONE of the following, every calendar year:	reflective coating.  Out-of-network:
<ul> <li>Elective contact lenses OR</li> <li>One pair of standard eyeglass lenses OR</li> <li>One frame OR</li> <li>One complete pair of eyeglasses</li> <li>For a complete pair of eyeglasses, the allowance can be used for the frame only.</li> </ul>	The benefit provides a combined in- and out-of-network maximum with 50% of the approved amount up to \$250 every calendar year and may be used for either (a) elective contact lenses or (b) frames. For out-of-network services, you may be required to pay the cost up front and submit for reimbursement. Other limitations apply.
Routine vision care must be from a participating VSP Choice Network provider. To locate a VSP Choice Network provider, call 1-800-877-7195 from 8 a.m. to 11 p.m. Eastern time, Monday through Saturday, hearing impaired users call 711, or visit www.vsp.com.	
Inpatient Mental Health Care <sup>1</sup>	In-network: \$295 copay per day, after deductible, for days 1-7, per admission
Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.	\$0 copay per day, after deductible, days 8 and beyond  Out-of-network: 50% of the approved amount
Outpatient Mental Health Care	In-network: \$50 copay, after deductible
Individual and group therapy	Out-of-network: 50% of the approved amount
Skilled Nursing Facility (SNF) <sup>1</sup>	In-network: \$0 copay per day, after deductible, for days 1-20
Our plan covers up to 100 days in a SNF. No prior hospital stay is required for a skilled nursing facility stay.	\$218 copay per day, after deductible, for days 21-100  Out-of-network: 50% of approved amount

Benefits	Medicare Plus Blue Giveback
Outpatient Rehabilitation	In-network:
<ul> <li>Physical therapy and</li> </ul>	\$55 copay, after deductible
speech therapy	Out-of-network: 50% of the approved amount
Occupational therapy	In-network: \$35 copay, after deductible
	Out-of-network: 50% of the approved amount
Ambulance Services	
Ground or air transportation	In- and Out-of-network \$360 copay, after deductible
Ambulance services     without transportation	In-network: \$90 copay
	Out-of-network: 50% of the approved amount
Transportation Services	Not offered
Medicare Part B Drugs <sup>1</sup>	
<ul> <li>Medicare Part B Insulin Drugs (one-month's supply)</li> </ul>	In-network: 0%-20% of approved amount; however, no more than \$35 per month
	Out-of-network: 0%-50% of approved amount; however, no more than \$35 per month
<ul> <li>Chemotherapy drugs and other Part B drugs</li> </ul>	In-network: 0%-20% of approved amount, after deductible
	Out-of-network: 0%-50% of approved amount
Medical Equipment/ Supplies <sup>1</sup>	
<ul> <li>Durable Medical Equipment</li> </ul>	In-network: 0%-20% of the approved amount, after deductible
	Out-of-network: 0%-50%
<ul> <li>Prosthetics and Orthotics/ Medical supplies</li> </ul>	In-network: 20% of the approved amount, after deductible
	Out-of-network: 50% of the approved amount
Diabetes supplies	In-network: 0%-20% of approved amount, after deductible
	Out-of-network: 0%-40% of approved amount

## **Outpatient Prescription Drugs - Giveback**

## Phase 1: The Deductible Stage

No deductible for Tiers 1 and 2. \$150 total deductible per year for Tiers 3, 4 and 5. Deductible does not apply to insulin.

## Phase 2: The Initial Coverage Stage

You pay the amounts listed in the tables below, and on the next page, until your out-of-pocket costs reach \$2,100.

Your share of the cost when you get a *one-month* (31-day) supply of a covered Part D prescription drug:

	Standard retail and standard mail-order cost sharing (in-network)	Preferred retail and preferred mail-order cost sharing (in-network)
Tier 1: Preferred Generic	\$5	\$0
Tier 2: Generic	\$12	\$7
Tier 3: Preferred Brand	20%	20%
Tier 4: Non-Preferred Drug	30%	30%
Tier 5: Specialty Tier	31%	31%

You won't pay more than \$35 for a one-month supply of each insulin product regardless of the cost sharing tier.

Your share of the cost when you get a *long-term* (32- to 90-day) supply of a covered Part D prescription drug:

	Standard retail and standard mail-order cost sharing (in-network)	Preferred retail cost sharing (in- network)	Preferred mail- order cost sharing (in-network)
Tier 1: Preferred Generic	\$15	\$0	\$0
Tier 2: Generic	\$36	\$0	\$0
Tier 3: Preferred Brand	20%	20%	20%
Tier 4: Non-Preferred Drug	30%	30%	30%
Tier 5: Specialty Tier	Not offered	Not offered	Not offered

You won't pay more than \$105 for up to a three-month supply of each covered insulin product regardless of the cost-sharing tier.

Cost sharing may change depending on the pharmacy you choose and when you enter another phase of the Part D benefit. For more information on the additional pharmacy-specific cost sharing and the phases of the benefit, please call us or access our *Evidence of Coverage* online at **www.bcbsm.com/medicare**.

## Phase 3: The Catastrophic Stage

You have coverage for generic and brand-name drugs in the Catastrophic Coverage stage. During this stage, you will pay \$0. Most members do not reach this stage. For information about your costs in this stage, look at Chapter 6 in the *Evidence of Coverage* online at **www.bcbsm.com/medicare**.

Your plan requires prior authorization and has step therapy and quantity limit restrictions for certain drugs. Please refer to your formulary to determine if your drugs are subject to any limitations.

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs. Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies. You can see our plan's pharmacy directory at our website (www.bcbsm.com/pharmaciesmedicare).

You can see the most complete and current information about which drugs are covered on our website (www.bcbsm.com/formularymedicare).

For more information, please call us at the phone number below or visit us at **www.bcbsm.com/medicare**.

If you are not a member of this plan, call toll-free 1-888-563-3307. TTY users should call 711.

If you are a member of this plan, call toll-free 1-877-241-2583. TTY users should call 711. From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 9 p.m. Eastern time. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 9 p.m. Eastern time.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <a href="https://www.medicare.gov">www.medicare.gov</a> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

This document is available in other formats such as audio CD and large print. This document may be available in a non-English language.

## Medicare PLUS Blue<sup>™</sup> PPO



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# **Scope of Sales Appointment Confirmation Form**



The Centers for Medicare & Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face or telephone sales meeting to ensure understanding of what will be discussed between the agent and the Medicare member (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his or her authorized representative.

Please initial beside the pro	oducts you want	the agent to	discuss.
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(Refer to the following page for product descriptions.)

Stand-alone Medicare prescription drug plans (Part D)

Medicare Advantage plans (Part C)

Dental/vision/hearing products

Ancillary products (not Medicare-affiliated)

Medicare supplement (Medigap) products

By signing the form, you agree to meet with a sales agent to discuss the products you initialed above. The person who will discuss the products is either employed or contracted by a Medicare plan. They don't work for the federal government. This individual may also be paid based on your enrollment in a plan. Signing this form doesn't obligate you to enroll in a plan, affect your current or future enrollment status, or automatically enroll you in a Medicare plan.

Member or authorized representative signature and signature date		
Signature	Signature date	
If you are the authorized representative, please sign above and print bel	ow	
Representative name	Your relationship to the member	
To be completed by agent		
Agent name	Agent phone	
Member name	Member phone	
Member address		
Initial method of contact (indicate here if member was a walk-in)		
Agent signature		
Plans represented by agent during meeting	Date appointment completed	

Scope of Appointment documentation is subject to CMS record retention requirements.

## Stand-alone Medicare prescription drug plans (Part D)

**Medicare Prescription Drug Plan (PDP)** – A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare cost plans, some Medicare private fee-for-service plans and Medicare medical savings account plans.

#### Medicare Advantage plans (Part C)

**Medicare health maintenance organization (HMO)** – A Medicare Advantage plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).

**Medicare preferred provider organization (PPO) plan** – A Medicare Advantage plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.

**Medicare private fee-for-service (PFFS) plan** – A Medicare Advantage plan in which you may go to any Medicare-approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you – not all providers will. If you join a PFFS plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.

**Medicare special needs plan (SNP)** – A Medicare Advantage plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who live in nursing homes, and people who have certain chronic medical conditions.

## Dental/vision/hearing products

Plans offering additional benefits for consumers who are looking to cover needs for dental, vision or hearing. These plans are not affiliated or connected to Medicare.

#### **Ancillary products**

**Critical illness and accident insurance** – Plans offering coverage for consumers who have been diagnosed with a specific illness on a predetermined list. These plans are not affiliated or connected to Medicare.

**Hospital indemnity insurance** – Plans that offer coverage each day you are hospitalized, up to a designated number of days. These plans are not affiliated with or connected to Medicare.

**Travel insurance** – Plans offering additional benefits for consumers who travel outside the United States. These plans are not affiliated or connected to Medicare.

#### Medicare supplement (Medigap) products

Plans offering a supplemental policy to fill "gaps" in Original Medicare coverage. A Medigap policy typically pays some or all of the deductible and coinsurance amounts applicable to Medicare-covered services, and sometimes covers items and services that are not covered by Medicare, such as care outside of the country. These plans are not affiliated or connected to Medicare.

Out-of-network/non-contracted providers are under no obligation to treat Plan members, except in emergency situations. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to out-of-network services.



## IMPORTANT INFORMATION:

## 2025 Medicare Star Ratings



Blue Cross Blue Shield of Michigan - H9572

For 2025, Blue Cross Blue Shield of Michigan - H9572 received the following Star Ratings from Medicare:

Medicare PLUS Blue PPO

 Overall Star Rating:
 ★★★★

 Health Services Rating:
 ★★★★

 Drug Services Rating:
 ★★★★



Blue Cross Blue Shield of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.

Every year, Medicare evaluates plans based on a 5-star rating system.

#### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★ EXCELLENT

★ ★ ★ ☆ ABOVE AVERAGE

★★☆☆ AVERAGE

★ ☆ ☆ ☆ BELOW AVERAGE

★☆☆☆☆ POOR

#### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at Medicare.gov/plan-compare.

#### Questions about this plan?

Contact Blue Cross Blue Shield of Michigan 7 days a week from 8:00 a.m. to 9:00 p.m. Eastern time at 888-563-3307 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 9:00 p.m. Eastern time. Current members please call 877-241-2583 (toll-free) or 711 (TTY).

Blue Cross Blue Shield of Michigan is a PPO plan with a Medicare contract. Enrollment in Blue Cross Blue Shield of Michigan depends on contract renewal.





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## Notice of Availability

**English:** Call the phone number on the back of your member ID card to reach a complimentary interpreter who speaks English or to receive additional support you may need.

**Spanish:** Llame al número de teléfono que aparece en el reverso de su tarjeta de identificación de miembro para comunicarse de forma gratuita con un intérprete que hable español o para recibir apoyo adicional que pueda necesitar.

Arabic: اتصل برقم الهاتف الموجود على ظهر بطاقة هوية عضويتك للوصول إلى مترجم مجاني يتحدث باللغة العربية أو لتلقي المزيد من الدعم الذي قد تحتاجه.

Chinese Mandarin: 拨打您的会员 ID 卡背面的电话号码,即可联系一位会说普通话的免费翻译,或获取您可能需要的其他支持。

**Albanian:** Telefononi në numrin e telefonit që gjendet në anën e pasme të kartës suaj të anëtarësisë për t'u lidhur me një interpret pa pagesë që flet shqip ose për të marrë mbështetje shtesë që mund t'ju nevojitet.

**German:** Rufen Sie die Telefonnummer auf der Rückseite Ihres Mitgliedsausweises an, um einen kostenlosen Dolmetscher zu finden, der Deutsch spricht, oder um weitere Unterstützung zu erhalten.

Bengali: বিনামূল্যে বাংলা ভাষায় কথা বলতে পারেন এমন একজন সহায়ক দোভাষীর সাথে যোগাযোগ করতে অথবা আপনার প্রয়োজনীয় অতিরিক্ত সহায়তা পেতে আপনার মেম্বারশিপ ID কার্ডের পিছনে দেওয়া ফোন নম্বরে কল করুন।

**French:** Appelez le numéro de téléphone figurant au dos de votre carte d'adhérent pour joindre un interprète gratuit qui parle français ou pour bénéficier d'un soutien supplémentaire dont vous pourriez avoir besoin.

Hindi: किसी ऐसे मानार्थ (कंप्लीमेंटरी) दुभाषिए से संपर्क करने के लिए जो हिंदी बोलता हो या ऐसी अतिरिक्त सहायता प्राप्त करने के लिए जिसकी आपको आवश्यकता हो सकती है, आपके सदस्य ID कार्ड के पीछे दिए गए फ़ोन नंबर पर कॉल करें।

**Korean:** 가입자 ID 카드 뒷면의 전화번호로 전화를 주시면 한국어 무료 통역사와 연결하시거나 필요한 추가 지원을 받으실 수 있습니다.

**Polish:** Zadzwoń pod numer telefonu znajdujący się z tyłu karty członkowskiej, aby skontaktować się z nieodpłatnym tłumaczem posługującym się językiem polskim lub aby – w razie potrzeby – uzyskać dodatkową pomoc.

Telugu: తెలుగు మాట్లాడే ఉచిత ఇంటర్[పెటీటర్తో కనెక్ట్ కావడానికి లేదా మీకు అవసరం కాగల అదనపు మద్దతును పొందడానికి మీ మెంబర్ ID కార్డు వెనుక ఉండే ఫోన్ నెంబర్కు కాల్ చేయండి.

**Vietnamese:** Xin gọi số điện thoại ghi ở mặt sau thẻ ID thành viên của quý vị để kết nối với một thông dịch viên tiếng Việt miễn phí hoặc để được hỗ trợ thêm nếu quý vị cần

**Pennsylvania Dutch:** Call der Number as uff die hinnerscht Seit vun dei Member ID Card is fer schwetze mit en Interpreter as Deitsch schwetzt odder fer ennichi Hilf griege as du brauchscht. Des zellt dich nix koschde.

**Tagalog:** Tumawag sa numero ng telepono sa likod ng member ID card mo para makipagugnayan sa isang walang bayad na interpreter na nagsasalita ng Tagalog o para makatanggap ng karagdagang suporta na maaaring kailanganin mo.





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## Discrimination is against the law

Blue Cross Blue Shield of Michigan, Blue Care Network and our vendors comply with Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex (including sex characteristics, intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). Blue Cross Blue Shield of Michigan, Blue Care Network and our vendors do not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex. Blue Cross Blue Shield of Michigan, Blue Care Network and our vendors:

- Provide people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
  - o Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provide free language services to people whose primary language is not English, which may include:
  - Qualified interpreters
  - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, call the Customer Service number on the back of your card. If you aren't already a member, call 1-877-469-2583 or, if you're 65 or older, call 1-888-563-3307, TTY: 711.

## Here's how you can file a civil rights complaint

If you believe that Blue Cross Blue Shield of Michigan, Blue Care Network or our vendors have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, fax, or email with:

Office of Civil Rights Coordinator 600 E. Lafayette Blvd., MC 1302

Detroit, MI 48226

Phone: 1-888-605-6461, TTY: 711

Fax: 1-866-559-0578

Email: CivilRights@bcbsm.com

If you need help filing a grievance, the Office of Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health & Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal website at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail, phone, or email at:

U.S. Department of Health & Human Services 200 Independence Ave, SW, Room 509F, HHH Building

Washington, D.C. 20201

Phone: 1-800-368-1019, TDD: 1-800-537-7697

Email: OCRComplaint@hhs.gov

Complaint forms are available on the U.S. Department of Health & Human Services Office for Civil Rights website at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available at Blue Cross Blue Shield of Michigan and Blue Care Network's website: https://www.bcbsm.com/important-information/policies-practices/nondiscrimination-notice/.